

# LifeSafer<sup>®</sup>

## FC100 Ignition Interlock User's Guide (With or without camera)

*Also available in Spanish.*



**LifeSafer<sup>®</sup>**  
People and Technology for Safer Communities

**866-614-8276**  
[www.LifeSafer.com](http://www.LifeSafer.com)

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This manual contains operating instructions for the use of the LifeSafer FC100 Ignition Interlock Device (IID) with or without a camera.

**Not all jurisdictions require the addition of a camera. If you are not required to have a camera please disregard any instructions on camera usage.**

The purpose of an IID is to prevent vehicle start-up until the user has passed an alcohol test. The IID is not an indicator of your level of impairment or your ability to safely operate a vehicle. You must rely on your own judgment. If you have been drinking alcoholic beverages, please find an alternative form of transportation.

This handbook explains the use of the LifeSafer FC100 IID, including operation, reporting and care of the unit. Please take the time to read this handbook while you are waiting for the IID to be installed in your vehicle, so any questions you may have can be answered before you leave.

Today, you will be trained on the proper use of the LifeSafer FC100 IID. Your service provider will also confirm the date of your first service appointment. At each service appointment the device's event log will be downloaded and reported to your Monitoring Authority.



### **WARNING:**

*It is your responsibility to keep your IID in good working order. You will be responsible for any lost or damaged parts of the unit. Please call 1-866-614-8276 for details on our Loss Protection Plan.*

### **LIFESAFER FC100 HANDSET**

The LifeSafer FC100 Handset takes your breath sample into the fuel cell chamber. The presence of alcohol in the sensor chamber causes the fuel cell to produce an increased electrical current, which is measured and translated into an equivalent blood alcohol concentration (BAC). You must complete a breath test when requested and the Device will record your Breath Alcohol Concentration (BrAC).

### **STATE CAMERA REQUIREMENT**

Some states require the addition of a camera so that the person taking the test can be identified and submitted to a monitoring authority as part of the reporting process.

The LifeSafer FC100 Camera takes your picture and will not let you take a test until it has you and the Handset in focus. The Handset must stay in view of the Camera at all times as you blow and test, otherwise the device will ABORT and you will have to start over.



### LIFESAFER FC100 CAMERA



The LifeSafer FC100 with Camera System Handset is controlled by the Camera. The Camera must detect your image and “see” the target on the back of the Handset before it will allow you to take a test. Hold the Handset 4-8 inches from the front of the Camera module in order to get the Camera to release the Handset for the test.

In bright light it may be necessary to slowly wave the target on the back of the Handset around in front of the Camera to get the target in clear view. Once the Camera finds the Handset the “BLAP-BLAP” sound will stop. The BLOW light will flash and the Handset will make a higher pitched “BEEP-BEEP” indicating you may start a test.

**TIP:** If the Handset stays stuck in WAIT make sure your hand is not covering the target. Grip the Handset towards the bottom as shown in the photo.

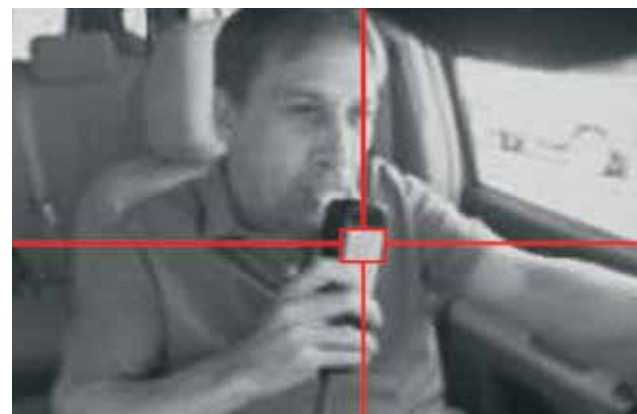
### TARGET TRACKING

Target tracking requires that you keep your image and the Handset in full view of the Camera throughout the test in order to obtain valid photographic identification of the tester.



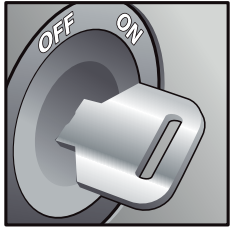
### TESTING/TRACKING POSITION

After the Handset has been detected and released to allow a test, it is time to blow into the device. While taking the test the best area to hold the Handset is 18-24 inches from the front of the Camera module. The Camera module is placed on a swivel mount to allow adjustment. Adjust the Camera so it is pointing towards where you will hold the Handset while sitting in the driver's seat.

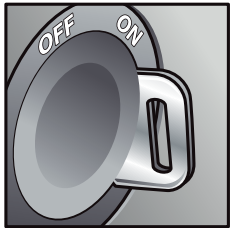


## TIME TO TEST

You must complete a breath test that indicates your Breath Alcohol Content (BrAC) is below the fail point required by the state before it will allow you to start your vehicle.

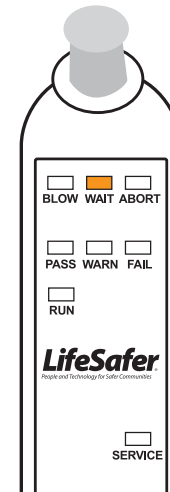


When you are ready to take a test, the first step is turning your ignition switch to the "ON" position.



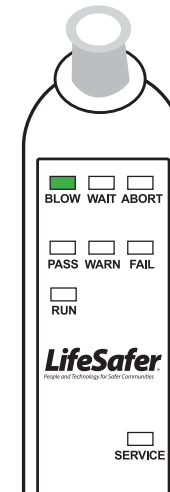
Once the Device wakes up and the WAIT light glows orange, turn the key back to the "OFF" position.

## TAKING A TEST



### Wait Light (Orange)

Once a test has been initiated, the **WAIT** light glows indicating the sensor is warming up, and the Handset is preparing to accept a breath test.



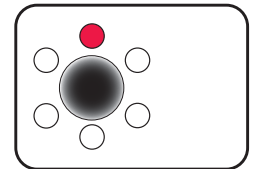
### Blow Light (Green)

Once the sensor is ready for a test the Green **BLOW** light comes on.

**NOTE:** Under normal operating conditions, the WAIT light stays on momentarily while the sensor warms up. If you are operating your Device in extremely cold temperature conditions (-40°F), the Device can take up to 4 minutes to warm-up.

### Camera Light (Red)

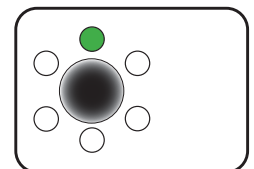
While the WAIT light is flashing and the Handset is emitting a "BLAP BLAP" sound, the red light on the Camera will be on, indicating that the target on the Handset has not been detected.



Hold the Handset within 4-8 inches of the Camera module, gripping the Handset at the bottom with the target in clear view of the Camera module. You may have to slowly wave the Handset around in front of the Camera module to detect the target.

### Camera Light (Green)

When the target tracking feature is turned on and the Camera is successfully tracking the Handset during the test period, the green light on the Camera will illuminate.



## Blow Light (Green)

Once the target is detected, the **BLOW** light will flash green indicating the Device is ready for a breath sample. You will also hear 2 high pitched beeps while the **BLOW** light is flashing to alert you that a breath test is requested. Take a deep breath and immediately bring the Handset to your mouth to test, keeping the target in view of the Camera.

While taking a test, you must also make a TONE, like a musical instrument. It is most easily accomplished by saying the word "DO", "DAA" or "DEE" into the mouthpiece as you blow. The blowing pressure must be sufficient in strength and duration to ensure a proper and accurate test. When you start to blow and make the "DO" tone, (steady and solid, never too hard or too soft), the Device will emit a low sound, indicating that you are testing properly. Continue the test until the sound stops and a higher pitched tone sounds.

If you do not deliver a sufficient flow of air or the tone is not delivered properly, the Handset will sound a higher-pitched triple-beep and the red ABORT light will come on.

*If you do not hear the Device sound, or the Device ABORTS, stop blowing. You need to start over.*

### NOTE:

- You should concentrate more on blowing than on the tone.
- Extreme blowing pressure is not necessary.
- The tone must be delivered in a steady and continuous fashion.
- Deliver the same tone rather than going up or down the musical scale.
- You must say the tone continuously for the entire five seconds.
- It may help to bite down with your teeth and seal your lips on the mouthpiece.

Blowing and making a "DO", "DEE" and "DAA" for a breath test will quickly become second nature to you. Do not blow too hard. Start the test blowing softly and increase your blowing pressure until you hear the tone that indicates you are blowing hard enough. Continue to blow steadily at that level for the length of the test.



## Pass Light (Green)

When the Device receives a proper breath sample the **PASS** light will glow and a triple tone will sound indicating a successful test.

**You can start your vehicle!**

## Run Light (Green)

If the result of the test is a **PASS** or a **WARN** the Device will subsequently Flash the **RUN** light and close the ignition relay, allowing a vehicle start. The relay will remain closed for 1 minute while waiting for the engine to start. If the engine is not started the relay will open back up and the Device will go back to sleep and another test will need to be taken. When the engine is started, the **RUN** light will change from **Flashing** to **On Steady**.

Once the engine is shut off, the **RUN** light will flash for the duration of the Stall Protect period (when a re-start is allowed without requiring a test). Once the **RUN** light goes out, the Device will go into a "sleep state" where it is waiting for the driver to start a new test.



**Fail Light (Red)**

The Device has detected the presence of alcohol above the preset **FAIL** level.



**Warn Light (Orange)**

The Device has detected the presence of alcohol on your breath below the FAIL level.

A substance that left trace amounts of alcohol in your breath may have caused this. If that substance happens to be a recently consumed alcoholic beverage, you need to keep in mind that your blood alcohol level may be rising and you may FAIL on the next test and a Violation will be recorded.

**TIP:**

Eating, drinking, using mouthwash, or medicines that contain alcohol immediately prior to a breath test may result in a FAILED test. If this happens, rinse your mouth out with water, take a few deep breaths of fresh air, and retest after waiting at least 5 minutes.



**Retest**

If the key is in the ON position and the vehicle is running the Device will ask for a Retest at random times. When the device wants you to Retest, the **BLOW** light will be flashing and 2 high pitched BEEPS will sound. If the Device does not receive a passed test within the first several seconds after asking for a Retest, the Device will begin to BEEP louder. If the Device does not receive a passed test after a few minutes, an additional alarm may sound. You now have a limited time to pass a test or pull the vehicle over and turn the key OFF or a Violation will be recorded. Turning the vehicle off prior to taking a Retest when requested is a Violation in some jurisdictions. Ask your Service Provider if you have questions on the rules in your area.

Take the Retest only when you feel it is safe to do so. You are encouraged to safely pull the vehicle out of traffic to take the Retest. **IT IS YOUR RESPONSIBILITY TO SAFELY TAKE THE RETEST.** You have several minutes from the time the unit first asks for a Retest to pass a test. Depending on your jurisdictional requirements, if you fail a retest, you may receive an audible warning notifying you to pull the car over out of traffic and turn off the vehicle.



**CAUTION:**

Always exercise safety first. The Device is designed to allow you to continue driving and safely Retest without taking your eyes off the road. However, if you are uncomfortable, it is recommended that you pull off the road and come to a complete stop before taking the Retest. It is your responsibility to be in a safe place to take the test in a manner not to put yourself or others at risk.



## Abort Light (Red)

The **ABORT** light indicates the Device did not detect a proper breath sample, meaning either the blow was too hard or too soft, or the tone was not detected. You will also hear a distinct tone upon aborting a breath test. Aborting the test in this fashion does not mean you failed the test and is different than a Camera Abort caused by taking the Handset out of view of the Camera. (See Camera Abort on next page).

Once you have aborted, the **WAIT** light will come on for 45 seconds while the Device prepares itself to accept another test.

If you have too many Aborts, the **WAIT** light glows while the Device is resetting or re-stabilizing itself. The **WAIT** light could stay on for up to 5 minutes during this wait period. When the Device is ready for another test, the **WAIT** light will flash and the Handset will emit a 'BLAP-BLAP' sound.

If the Device has not stabilized after the wait period and the Device is not ready to test, the **SERVICE** light and **LOCKOUT** light will begin to flash and the **WAIT** light will stay on. If this ever happens call your Service Provider immediately.

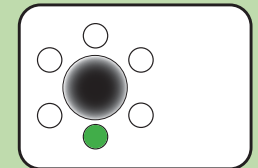
**TIP:** If you get an ABORT, change your mouthpiece, try to relax, take a couple of deep breaths and try again. You should never blow so hard as to make yourself feel light-headed or dizzy.



## Camera Abort

If the Camera is unable to track the Handset during the blow sequence, the **ABORT** light will go on. You will also hear a 'BLAP BLAP' tone and the orange **WAIT** light will flash. Once you have aborted, the orange **WAIT** light will come on for 45 seconds while the Device prepares itself to accept another breath test.

**NOTE:** When the target tracking is turned on and the Camera is successfully tracking the Handset during the test period, the green light on the Camera will illuminate. If target tracking is enabled and you do not observe the green light come on during the test, you are most likely not in the correct position. The Camera optimally tracks the Interlock at a distance between 18 - 24 inches. Target tracking is not enabled in all jurisdictions.



**TIP:** Keep the Handset Target in clear view of the Camera throughout the Test!





### Lockout Light (Red)

One or more FAILS in a row will result in a LOCKOUT status for several minutes.

While the **LOCKOUT** light is glowing red you cannot take another test. You must WAIT. After the **LOCKOUT** light turns off you may test again. You are encouraged to rinse your mouth out with water to remove traces of mouth alcohol and test again.

### Service Light (Red)

The Device will remind you several days before your program service due date by flashing the **SERVICE** light.

Periodically you will be required to have the device's data downloaded, reviewed and reported by the service provider to the relevant regulatory authority. The device, vehicle and wiring may be inspected for signs of tampering, and the calibration of the device will be checked.

The following is an example of the information the device records and the type of information that the service provider may be required to report:

#### Recorded Violations:

- **Start-up Violations** – Starting the vehicle without passing a test within the required time frame, which varies by jurisdiction.
- **Power Disconnect** – Power is lost to the device's Relay Box. You should document any reason why the power was disconnected.
- **Failed Test** – Failing one or more test attempts indicating BrAC at or above the Fail level.
- **Retest Refused** – The driver failed to pass a Retest during the allowed period of time.
- **Retest Failed** – The driver took the Retest and Failed one or more test attempts at or above the Fail level.
- **Lockouts** – The number of Lockouts between service is recorded.
- **Early Service Recall** – If you have met the maximum number of any Violations an Early Service Recall will be recorded and the device will prompt you to return to the Service Center.
- **Time of Vehicle Use** – All vehicle starts are recorded and may be used to determine if the vehicle was operated during a restricted driving time.

#### Required Reporting:

##### Non Compliance

- Failure to report for scheduled monitoring check or any Early Recall that results in a Lockout
- Failure to pay for program services provided
- Failure to meet any other terms and conditions of the Interlock Program

## Circumvention:

- Getting someone else to blow the breath test
- Providing a breath sample using a pump, balloon etc. instead of human breath sample.
- Disconnecting the vehicle's battery without Authorization from the Service Provider
- Attempting to move or obscure the camera.

*Note: If the camera falls from where it was installed contact your service provider to have it re-mounted.*

## Tampering:

- Breaking of any anti-tampering seal on any part of the device including wires and connectors
- Opening the device
- Physically damaging the device in any way

## Scheduled Service and Lockouts:

The device will remind you of your service due date by flashing the service light.

If you don't return for service by the required date you are in EARLY RECALL and both the **LOCKOUT** and **SERVICE** lights will flash.

The device will enter PERMANENT LOCKOUT if it isn't serviced. If this happens you will not be able to take a test or start your car. You will need to call to obtain a lockout override code or have the vehicle towed at your expense. When the **SERVICE** light and **LOCKOUT** light both remain solid the device is in PERMANENT LOCKOUT and will not ask for a test.

If you have to change a scheduled monitoring appointment you must call 866-614-8276 24 hours in advance to avoid a Missed Appointment Fee.



## Vehicle Electrical Systems

The device operates off your vehicle's electrical system. If your vehicle is over 10 years old, you should have the electrical system checked by an automotive professional. If your vehicle has electrical problems or a failed alternator, the power surges can damage the device and void the warranty. If applicable maintain proper water-levels in your car battery (use distilled water) and keep the terminal connections clean and free of corrosion. The device will usually work with an old battery, but bad or weak batteries are the primary cause of problems that can result in Early Service Recall and an unscheduled visit to the service provider at your expense. If your car battery is weak or old, ask your LifeSafer Service Provider what your jurisdiction's regulations are for having it replaced. Since all power disconnects are recorded and reported, you must document each time the battery is disconnected, or the device is disconnected from power.

## Avoid Contact with Moisture and Dirt

The device is not waterproof. It is an electronic product. Keep it out of the rain. Keep the device stored off the floor of your vehicle. Excessive contact with moisture, dirt, mud, or rain will damage the internal circuitry for which repair or replacement of the device is your responsibility.

## Avoid Electro-Static Discharge (ESD)

Place the key in the ignition before picking up the handset. ESD, especially during the cold and dry winter months, is common and may damage the device.

# TERMS & CONDITIONS

## TERMS AND CONDITIONS (Version TC201602)

The Client is a participant in the Ignition Interlock Program (the "Program"). The Program involves the installation of an ignition interlock system in the Vehicle. The ignition interlock system consists of a sample head, relay module, siren and associated wiring, and such other components as may from time to time be installed or substituted as additional or replacement components (collectively, the "System"). The Program also involves monitoring the use and function of the System by means of a built-in events logger, having monitor checks performed and events log information retrieved at regular intervals, and providing the appropriate authorities responsible for administration of the Program (the "Administering Authorities") with periodic reports as to the Client's compliance or non-compliance with the requirements of the Program. Maximum monitoring periods are established by the Administering Authorities.

The function of the System is to prevent the Client from operating the Vehicle after consuming alcohol. The System requires a breath test prior to starting the Vehicle, followed by a series of retests at random intervals. If the driver fails the initial test, the System will enter a lock out state that prevents the Vehicle from being started for a period of time. If the driver fails a retest or does not take a retest when required, an alarm will sound until the retest is taken and passed or, alternatively, the driver stops the Vehicle and the engine is shut off. Attempts to tamper with or circumvent the System are recorded in the events log and are strictly prohibited. The Client is required to have the Vehicle inspected and monitored as scheduled, but if a Program violation occurs then the monitor date is advanced automatically. If the Vehicle is not returned for inspection and servicing in accordance with the Program, the System will prevent the Vehicle from being started and the Vehicle will have to be towed to the designated service center at the Client's expense.

**1. IGNITION INTERLOCK SYSTEM:** The System is owned by the Service Provider and not by the Client. The Client shall not acquire any ownership interest in or title to the System. The Client shall not, directly or indirectly, encumber or otherwise impair title to the System. The Client agrees to keep the System free and clear of all liens and encumbrances and will refrain from removing insignia or lettering on the System which indicates the Service Provider's ownership.

The Client shall return to the designated service center to have the System removed from the Vehicle when the Term ends. If the Client does not do so within five (5) days after the end of the Term, then the Service Provider and its employees, agents, and representatives shall have the right to recover possession of the System from the Vehicle wherever it is located without such entry being deemed to be a trespass or other unlawful act. The Client appoints the Service Provider as the Client's lawful agent for such purpose, with full power of substitution and with full authority to gain access and entry to the Vehicle and to remove the System from the Vehicle by whatever means required. Neither the Service Provider nor its employees, agents, or representatives shall be liable for any loss or damage occasioned thereby, and the Client agrees to indemnify and hold harmless the Service Provider, its affiliates, and their respective employees, agents, and representatives from and against any liability arising therefrom.

**2. PAYMENTS:** The Client agrees to pay the Service Provider for all fees, charges, and other amounts arising under this Agreement, including those fees and charges detailed in the Fee Schedule. Except as limited by law, regulation, the Program terms or Administering Authorities, the Fee Schedule is subject to change at any time, with or without advance notice, and in the sole discretion of the Service Provider.

**Fees and charges payable include but are not limited to:**

**Installation Charge:** This charge covers installation and training to familiarize the Client with the use and function of the System. Any changes to or additions of vehicles during the Term shall result in additional charges.

**Monitor Fee:** This charge is for the use of the System and scheduled monitoring based on the minimum number of monitoring days detailed on the Fee Schedule. Monitoring more frequently than specified in the Fee Schedule will result in an Early Service Fee.

**Security Deposit:** This deposit, if required by the Service Provider, is due and payable upon installation of the System and will be returned, without interest, to the Client at the end of the Term provided that the System is returned in accordance with this Agreement.

**Miscellaneous Service Charges:** These charges cover servicing of the System at times and/or places other than regularly scheduled monitoring, de-installation of the System for a vehicle change or at the end of the Program, as well as other charges not specified in this Section. No charge for service will be assessed where service is required due to a defect in the System; however the Client shall be responsible for delivering the Vehicle to the designated service center for repair or replacement of the defect.

**Loss Protection Plan:** This charge limits the Client's responsibility, subject to the conditions of the plan as identified in Section 7 herein, for damage to or loss of the System.

**Early Contract Termination Fee:** If this Agreement is terminated for any reason prior to the end of the Term, then the Early Contract Termination Fee listed on the Fee Schedule will be assessed as liquidated damages and not as a penalty. The Early Contract Termination Fee represents a genuine and reasonable estimate of the damages likely to be suffered by the Service Provider as a result of early termination. Minnesota Clients: your liability for monitoring and services charges in the event of your voluntary early termination are limited to those costs incurred during the time the System is installed in the Vehicle.

**Appearance Fee:** The Client will pay all charges, costs, and expenses incurred by or on behalf of the Service Provider if the Service Provider is requested to appear or provide information for a hearing, investigation, deposition, or attorney consultation. The Service Provider will charge the Client for time spent (including preparation and travel time), materials used, and costs incurred at the rates set forth in Document Production and Witness Fee Schedule version AF201411. The Service Provider must receive payment from the Client of the estimated total amount due in advance of any work by the Service Provider, regardless of who requests the Service Provider to appear or provide information. Any amounts due from the Client in excess of the estimate shall be due and payable upon on the date of invoice for the excess.

**Taxes:** The Client is responsible for all taxes assessable on charges payable by the Client.

**Enforcement Costs:** The Client will pay all charges, costs, and expenses incurred by or on behalf of the Service Provider in collecting or attempting to collect amounts due under this Agreement or otherwise taking steps to enforce this Agreement, including steps to recover the System, including collection fees, attorney's fees, and court costs.

**CLIENT'S INITIALS:** \_\_\_\_\_

**Payment Terms:** All payments are to be made by the Client in the form of cash, credit card, personal check, certified check, or bank or postal money order. At its sole discretion, the Service Provider may require the Client to make all payments by credit card only. Except as limited by law or the terms of the Program, the Monitor Fee through to the next scheduled monitor date, together with applicable taxes, is due and payable in full at each scheduled monitor date. Additionally, except as limited by law or the terms of the Program, payment for any other charges, including applicable taxes thereon, is due in full in advance at the time the costs are incurred. The Client acknowledges that the Service Provider is under no obligation to perform any services until payment for such services, together with payment of any outstanding balance due, is made. The Client further acknowledges that if the System is not serviced as required, it will enter a permanent lock out state and the Vehicle will not start.

Monitor Fees and all other applicable charges under this Agreement shall continue to accrue until the System has been returned to the Service Provider in accordance with this Agreement, even if the System is not returned until after the end of the Term.

If this Agreement expires or if it terminates early for any reason, the Client shall not be entitled to a refund of any prepaid fees, charges, or other amounts payable under this Agreement.

**3. MONITOR APPOINTMENTS:** The Client shall return the Vehicle to the designated service center, which the Service Provider may reasonably change from time to time, for regularly scheduled monitoring as confirmed with the Client when the System is monitored. If an early recall is announced via the lights and tones of the System, the Client is obligated to return the Vehicle to the designated service center for unscheduled monitoring within the number of days prescribed by the System.

Upon payment by the Client, the Service Provider will do the following in accordance with Program requirements:

- inspect and service the System;
- retrieve stored information from the System's events log;
- prepare a report for the Administering Authorities as to the Client's compliance or non-compliance with the Program; and
- establish the next monitor date.

Service is by appointment only and subject to availability. A 48-Hour Appointment Rescheduling Fee, as set out in the Fee Schedule, will apply if the Client reschedules an existing appointment, at his/her option and for any reason, within forty-eight (48) hours of his/her scheduled appointment date/time. A 48-Hour Appointment Rescheduling Fee will not be charged to Client if the Service Provider must reschedule the Client's appointment at any time and for any reason. If unscheduled service is required, the Client shall notify the Service Provider at least 24 hours in advance. Any missed appointment must be re-booked and will result in the payment of a Missed Appointment Fee as set out in the Fee Schedule.

**4. SERVICE PROVIDER'S RESPONSIBILITY:** Neither the Service Provider nor any of its employees, agents, or representatives shall be responsible for any loss or damage to the Vehicle or its contents during any installation, servicing, monitoring or removal of the System. The Service Provider will repair or replace, at the Service Provider's option and expense, any defect in the System. Such repair or replacement shall be the sole remedy of the Client with respect to the defect, and the Client waives all other remedies that the Client might otherwise have as a result of such defect. All repairs or replacements shall be done during normal business hours at the designated service center. In no event shall the Service Provider, its affiliates, or any of their respective employees, agents, or representatives be liable for any indirect, special, or consequential damages or lost profits of the Client or anyone else arising out of or relating to this Agreement, even if they have been advised of the possibility of such damages or lost profits.

THE FOREGOING IS IN LIEU OF ANY WARRANTY BY THE SERVICE PROVIDER, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. EXCEPT AS EXPRESSLY SET FORTH IN THESE TERMS AND CONDITIONS, THERE ARE NO REPRESENTATIONS OR WARRANTIES WITH RESPECT TO THE SERVICE PROVIDER, THE SYSTEM, OR THE PROGRAM.

Without limiting the generality of the foregoing, the Client understands that the Service Provider does not warrant the ability of the Client or other users of the Vehicle to operate the Vehicle safely with the System and the use of the System does not in any way guarantee the safety of the Client or other users of the Vehicle, or of any passenger in the Vehicle. Operation of the Vehicle is the sole responsibility of the Client.

The Client also understands that the Service Provider does not warrant the ability of the System to prevent the Client or any other user of the Vehicle from starting and/or operating the Vehicle in violation of the Program or any federal, state, or local laws. THE CLIENT OR OTHER USERS OF THE VEHICLE SHALL NOT ATTEMPT TO START OR OPERATE THE VEHICLE AFTER CONSUMING ALCOHOL. THE MANUFACTURER OF THE SYSTEM DISCLAIMS ALL WARRANTIES EXPRESSED OR IMPLIED AS TO THE SAFETY OF THE CLIENT OR OTHER USERS OF THE VEHICLE OPERATING THE VEHICLE AFTER DRINKING ANY AMOUNT OF ALCOHOL, OR OF ANY PASSENGER IN THE VEHICLE.

ANY PERSON WHO TAMPERS WITH, MISUSES, OR CIRCUMVENTS THE SYSTEM MAY BE SUBJECT TO CRIMINAL PROSECUTION OR CIVIL LIABILITY.

**5. INDEMNIFICATION:** The Client agrees to indemnify and hold harmless the Service Provider, its affiliates, and their respective employees, agents, and representatives from any and all claims, demands, actions, costs, and expenses whatsoever that may arise, directly or indirectly, out of any act or omission of the Client, other users of the Vehicle, or persons under their care, custody or control, relating to the Client's participation in the Program. Such indemnification obligation shall continue after the Term. The Service Provider, its affiliates, and their respective employees, agents, and representatives will not be liable or responsible for any bodily or personal injury or property damage of any nature whatsoever that may be suffered by the Client, other users of the Vehicle, or any other person, resulting directly or indirectly from the Client's participation in the Program.

**6. PERSONAL DATA COLLECTION AND REPORTING:** The Client acknowledges that the System contains various personal data collection, recording, monitoring, storage, download, inspection, and reporting capabilities, which may include a camera and/or global position satellite (GPS) capabilities. The Service Provider may collect, review, store, transmit, and report information about the Client, the System, the Vehicle, or the Program to the Administering Authorities, to other governmental, law enforcement, or judicial authorities, or to other persons or entities whom the Service Provider reasonably believes are necessary in order for the Service Provider to perform its services, carry out its obligations with respect to the Program or the System, or fulfill its obligations under applicable law.

The Client expressly and irrevocably waives any right to privacy in such information and irrevocably grants the Service Provider permission to so collect, review, store, transmit, and report such information.

Nothing in this Agreement shall obligate the Service Provider to provide such information to the Client or the Client's attorney;

**CLIENT'S INITIALS:** \_\_\_\_\_

provided, however, that the Service Provider may elect to provide such information to the Client or an attorney that the Client designates in writing as representing the Client if the Service Provider determines in its sole discretion that it is permitted to do so by the Administering Authorities. The Client will warn anyone using the System or whose personal information may be captured by the System that such person has no right of privacy whatsoever in such information.

Client consents to communications by the Service Provider or the Service Provider's agents using any of the contact information provided herein, including contacting Client or nearest relative via e-mail or mobile telephone. Any information obtained by Service Provider or Service Provider's agents may be used by Service Provider or Service Provider's agents in the collection process upon the occurrence of a Default.

Service Provider may send the Client special offers, promotions, surveys, and other marketing information by email using the contact information provided to Service Provider by Client. If the Client prefers not to receive email marketing materials from Service Provider, the Client may opt-out at any time by following the instructions to unsubscribe as provided in the Service Provider's email. Service Provider will not sell, trade, or otherwise transfer the Client's personal information to outside parties for marketing or advertising purposes.

**7. LOSS PROTECTION PLAN:** The Loss Protection Plan (the "Plan") provides that the Client's financial responsibility for damage to or loss of the System shall be limited to the Plan loss liability amounts indicated on the Fee Schedule. The Client shall be automatically included in the Service Provider's Loss Protection Plan and responsible for payment of the Plan's fees as indicated on the Fee Schedule unless the terms of the Program do not permit the Client's participation in the Plan or the Client elects to opt out of the Plan by signing below. The Service Provider reserves the right to terminate the Plan if the Client has two (2) or more claims under the Plan during the Term or the Client does not pay the Plan's fees. However, in no event shall the Plan limit the Client's financial responsibility for damage to or loss of the System caused by a willful act or omission on the part of the Client or any other permitted user of the Vehicle. If the System is lost or damaged while covered by the Plan, then the Client must present a copy of the applicable police report along with any other evidence of the loss and pay the Service Provider the applicable liability limit fee within seventy-two (72) hours of the loss. If the Client elects to opt out of the Plan by signing below, and as permitted by the Program, or if the Plan is not available to the Client, then the Client is responsible for any loss or damage to the System (up to the amount indicated on the Fee Schedule for a complete loss of the System).

Client to sign below only if electing to opt out of the Plan\*:

Client Name (Print): \_\_\_\_\_

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

\*If Client would like to participate in the Plan, then Client should not sign in space above.

**8. TERM AND EARLY TERMINATION:** The Term of this Agreement is described in the Program Service Agreement. Except as limited by law or the terms of the Program, the Service Provider or the Client may terminate this Agreement at any time prior to the end of the Term by giving written notice of termination to the other party. This Agreement shall terminate immediately if the Service Provider receives notification from the Administering Authorities that the Client's participation in the Program has been revoked, suspended, canceled or otherwise terminated. In addition, the Service Provider may terminate this Agreement at any time prior to the end of the Term by giving written notice to the Client upon the occurrence of any of the following:

- (a) Failure by the Client to pay any fees, charges or expenses arising under this Agreement when due;
- (b) Failure by the Client to return the Vehicle to the designated service center within five (5) days after any scheduled monitor date;
- (c) Damage to or loss of the System caused by any act or omission of the Client or occurring while the System is in the Client's possession or control;(d) Any tampering with or attempting to circumvent the System, as determined by the Service Provider in its sole discretion;
- (e) Any attempted sale, lease, assignment, transfer of title, or other transfer of legal or equitable ownership or possession of the Vehicle by the Client or registered Vehicle owner without the Service Provider's prior consent;
- (f) Any actual or threatened seizure, impoundment, repossession, or dispossession of the Vehicle; or
- (g) Any other breach of this Agreement by the Client.

**9. GENERAL PROVISIONS:** This Agreement constitutes the entire agreement of the parties. Service Provider employees or representatives have no authority to vary the terms of this Agreement. The Client may not rely upon, and the Service Provider will not be bound by, any variations or representations, whether oral or written, made by the Service Provider employee or representative. No provision of this Agreement may be changed except by a written agreement that is signed by the Client and the Service Provider.

No exercise or waiver, in whole or in part, of any right or remedy related to this Agreement by the Service Provider will operate as a further waiver of that right or remedy or as a waiver of any other right or remedy. No delay on the part of the Service Provider in exercising any right or remedy will operate as a waiver of that right or remedy. No waiver by the Service Provider will be effective unless made in writing and signed by the Service Provider. If any provision of this Agreement is prohibited by law or found to be invalid, it shall not affect the remaining provisions.

Section headings are included in this Agreement for convenience only and have no independent meaning or effect.

Any notice given pursuant to this Agreement shall be sufficient if in writing and delivered personally or sent by ordinary prepaid mail to the address of the Service Provider or the Client, as the case may be. In the event that notice is given by mail as aforesaid, it shall be deemed to have been received on the third business day after mailing.

This Agreement shall be construed and enforced in accordance with the laws of the State of Ohio (regardless of any applicable conflict of laws principles) and the parties hereby expressly submit to the jurisdiction of the courts of Hamilton County, Ohio for adjudication of any dispute arising therefrom.

The Client may not assign or delegate its rights or obligations under this Agreement, in whole or in part. The Service Provider may assign or delegate its rights or obligations under this Agreement, in whole or in part, at any time.

Capitalized terms used but not defined in these Terms and Conditions shall have the meanings given to them in Program Service Agreement version SA201511 or the Fee Schedule version FS201506, as the case may be.

By signing below, Client acknowledges that Client has read and understood the Terms and Conditions of the Program.

Client Name (Print): \_\_\_\_\_

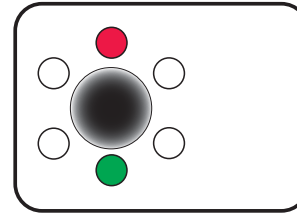
Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name of Authorized Representative of Service Provider: \_\_\_\_\_

Signature of Authorized Representative of Service Provider: \_\_\_\_\_ Date: \_\_\_\_\_

Indicator	Color	Description
<b>DETECT</b> (On Steady)	<b>RED</b>	The Camera has not detected the Handset in the image and cannot allow the user to take a test.
<b>DETECT</b> (Off Steady)	<b>RED</b>	The Camera has detected the Handset in the image. The user should now be able to take a test.
<b>TRACK</b> (On Steady)	<b>GREEN</b>	The Camera is actively tracking the Handset in the image.
<b>TRACK</b> (Off Steady)	<b>GREEN</b>	The Camera is not able to track the Handset in the images and will force the Handset to ABORT the test.

## CAMERA



# HANDSET DISPLAY OVERVIEW

Indicator	Color	Description
<b>WAIT</b> (On Steady)	ORANGE	The Device is preparing to accept a breath test. This lasts for varying amounts of time depending on temperature, from a few seconds to up to five minutes in below zero temperatures.
<b>WAIT</b> (Flashing)	ORANGE	<b>Before a test is taken:</b> This indicates that the Camera has not detected the Handset in the image. The Handset will emit a 'BLAP BLAP' tone. <b>After a test is taken:</b> This indicates that the Camera was not able to detect or track the Handset during the test.
<b>BLOW</b> (Flashing)	GREEN	The Device is ready to accept a breath test. Hum and blow into the Device for about 5 seconds. Device will emit a low tone indicating that you are blowing properly.
<b>ABORT</b> (On Steady)	RED	Improper breath test delivered. User did not hum and/or blow in a steady solid fashion. Device will default back to the WAIT stage and you may repeat the test.
<b>PASS</b> (On Steady)	GREEN	User has properly passed the test and may start the vehicle.
<b>WARN</b> (On Steady)	ORANGE	After delivering a breath test, alcohol was detected at a low level, but not enough to FAIL and you may still start the vehicle.
<b>FAIL</b> (On Steady)	RED	User has failed the alcohol breath test. Device will either default to WAIT or to TEMPORARY LOCKOUT.
<b>FAIL</b> (Flashing)	RED	You have failed the breath test with a very high BAC reading. Device will either default to WAIT or to TEMPORARY LOCKOUT.
<b>RUN</b> (Flashing)	GREEN	You may start your vehicle at this time by turning the key either after passing a test or while in Stall Protect if your vehicle stalls out.
<b>RUN</b> (On Steady)	GREEN	This indicates that the engine is running.
<b>POWER</b> (On Steady)	GREEN	This light comes ON when key is ON and goes OFF when the Key is turned OFF, indicating proper power to the Device.
<b>POWER</b> (Flashing)	GREEN	Indicates your vehicle battery is weak or the voltage is low.

Indicator	Color	Description
<b>SERVICE</b> (Flashing)	RED	This is a reminder that the scheduled monitoring appointment is coming due.
<b>SERVICE</b> (Flashing)	RED	You are either past due for service or in EARLY RECALL due to violations, tampering, circumvention or a device problem. The device will enter a PERMANENT LOCKOUT if you fail to return to the service center.
<b>LOCKOUT</b> (Flashing)	RED	
<b>SERVICE</b> (Flashing in Sequence)	RED	
<b>LOCKOUT</b> (Flashing in Sequence)	RED	The number of flashes on the LOCKOUT light, (3 for example), indicates the number of days before the Device goes into PERMANENT LOCKOUT.
<b>LOCKOUT</b> (On Steady)	RED	Your vehicle is temporarily inoperable because you had too many failed tests, high BAC tests or aborts or is due to a pre-set restricted driving period. The TEMPORARY LOCKOUT Period can vary from 5 minutes to 24 hours before it will accept another breath test.
<b>SERVICE</b> (On Steady)	RED	Your vehicle is inoperable and the Device and Vehicle are in PERMANENT LOCKOUT. You must call the Service Center to make arrangements for a service call or to have the vehicle towed.
<b>LOCKOUT</b> (On Steady)	RED	


## HANDSET





## 24-Hour Service Assistance

- *We are always here to help you – 24 hours a day.*
- *If you call after business hours, please listen carefully to the prompts which will allow you to leave a message, or speak to a Customer Care Agent*
- *The Customer Care Agent will try to alleviate the issue if possible*

- *To schedule an appointment*
- *To make a payment*
- *For assistance*
- *If you experience any issues with your device*
- *If the device is notifying you that it needs service*
- *Sign Language Interpreters and other accommodations available upon request.* 

**Call our Customer Care Center**

**866-614-8276**

**LifeSafer**

For more information about LifeSafer, visit us online at  
**[www.LifeSafer.com](http://www.LifeSafer.com)**

Or e-mail us at  
**[info@LifeSafer.com](mailto:info@LifeSafer.com)**

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