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## New Andover driver licensing office opens Feb. 12

Feb. 4, 2013

TOPEKA – The state is opening a new full-service driver's license office in Andover on Tuesday, Feb. 12.

The new office, which replaces the current Andover site, offers more space and enhanced technology.

The new location is in the Plaza at Andover shopping center at 640 North Andover Road, Andover, Kan.

"As Andover and Butler County have grown, our old driver licensing office has become too small for the area's needs," said Kansas Department of Revenue Director of Vehicles Donna Shelite. "The new space is not only twice as large, but allows us to offer enhanced customer service with the QLess line management system."

The QLess line management system allows customers to reserve a spot in line from their cell phone or home computer.

To join the line people can use their cell phone to text 714-333-1234 with Andover DL. They can also sign in online from a web browser from http://ksrevenue.org/qless.html.

Andover is the sixth state office where QLess has been installed.

Once they have a place in line, people can roam freely while they wait, allowing them to stay at work or run errands instead of having to sit and wait in the office. The system will send them updates via text alerting them as their number progresses to the front of the line.

The state-run Andover driver licensing office is a full-service facility offering drive tests, renewals and new licenses. It is open Tuesday through Friday 7 a.m. to 5:45 p.m.